ITPIE
# FULCRUM

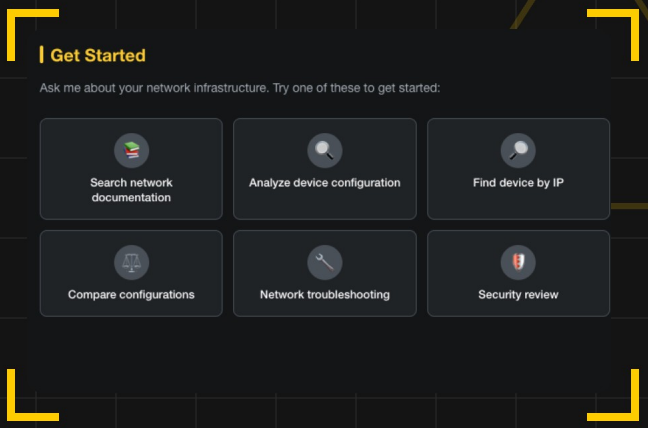
OPERATOR-BUILT · DOW-PROVEN

PRODUCT BRIEF

CLOSED-ENVIRONMENT AI

# Ask your network questions. AI that stays inside your boundary.

Fulcrum is the AI service in ITPIE, bundled with ITPIE products: closed-environment AI that answers from your own network data.




ASK YOUR NETWORK IN PLAIN ENGLISH

## WITHOUT ITPIE

- Network data sits in five systems, and **three engineers** know how to get answers out
- The **expert who can trace it** isn't on shift when the question comes in
- **Commercial AI needs the cloud**, and classified networks can't reach it

## WITH ITPIE FULCRUM

- **Plain-language questions** answered by anyone on shift, with no query language
- A **knowledge base grounded in your network**, your documents and your procedures
- **AI that runs inside your enclave**, air-gap capable, with the model choice set by you

## THE OUTCOME

BEFORE

~~Waiting on the expert~~

WITH ITPIE FULCRUM

**Operators have the answers.**



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ITPIE FULCRUM

# Ask IT anything. Get answers you can verify.

### Ask in plain English
"Which switches are past end of support?" gets an answer with no query language and no ticket to an SME.

### See the sources
Answers draw on a knowledge base of your own documents and the data your ITPIE products hold.

### Choose the model
Multi-provider routing makes the model a setting, including models on the appliance.

### Reach it from your own tools
Products register MCP tool-servers. Your own LLM clients connect over an OpenAI-compatible interface.

## PROGRAMS + USE CASES

| | |
|---|---|
| **Day-to-day network operations**<br>NOC · HELP DESK · FIELD TEAMS | Tier 1 operators answer what used to need an escalation. |
| **Lifecycle + tech refresh**<br>END OF SUPPORT · POM INPUTS | Get what's past or nearing end of support, by site, in one question. |
| **Disconnected + classified networks**<br>AIR-GAPPED · CLASSIFIED · DDIL | Use AI on networks where commercial AI can't run. |

## BETTER TOGETHER · ATLAS, AXIOM + FULCRUM RUN AS ONE ON POLARIS

### + Atlas
Ask about any device, site or connection Atlas has found.

### + Axiom
Config questions answered against the source of truth.

### + Polaris
Fulcrum comes bundled with Polaris products at Tier 3 (AI-Platform) and above, on the same appliance.

## INSIDE YOUR BOUNDARY

CAC sign-on · Role-based access · Full audit trail

## HOW IT'S BOUGHT

Bundled, Tier 3 and above · On-prem or air-gapped

## DOW-PROVEN · ITPIE IN DOW PROGRAMS

**10+ yrs** DISA JRSS

**85,000+** NETMOD

**JSP** DEPLOYING

**Maven** FED BY ITPIE

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